Setting up Nteract on your iPhone

This quick start guide will show you how you can enable your iOS device to send and receive calls and check voicemails sent to your desk phone.

Before you begin
- You will need to submit a remote desk phone activation request to get your username and password

Get started:
1. First things first, you will need to go to the Apple store and download the Nteract app
2. Open it when complete
3. Tap Allow to allow Nteract to push notifications to your device
4. Tap Allow to allow Nteract to access your microphone
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5. If you would like to allow the Nteract app to access your personal contacts (those stored on your phone), tap OK, otherwise choose Don’t Allow

6. Enter the **username** and **password** Telecom provided you as a result of your remote desk phone activation request. *If you have not submitted a remote desk phone activation request or received a username and password, click here!*

You are all set up and ready to go! Check out the section below for quick tips that will help get you started.
Quick tips

Make a call

Use the Phone tab 📞 to send calls. You can call any York number by simply entering its 5-digit extension.

Check your voicemail

To easily check your voicemail:

1. Go to the Phone tab 📞 and tap the Quick Options icon  📦
2. Select Voicemail
3. Alternatively, you can simply dial 55111 (the voicemail access number)